

EXHIBIT 9

Subject: Help with Category of application

From: [REDACTED]
Sent: Monday, January 22, 2024 11:54 AM
To: Certification <certification@legitscript.com>
Subject: RE: Help with Category of application

[REDACTED]

From: Certification <certification@legitscript.com>
Sent: Monday, January 22, 2024 11:51 AM
To: [REDACTED]
Subject: RE: Help with Category of application

Hello [REDACTED],

All of that looks great up until the end there. Unfortunately we do not allowed any of our certified clients to work with Empower Pharmacy.

LegitScript has determined that Empower Pharmacy currently does not meet our Standards for Healthcare Merchants and their website, empowerpharmacy.com, is currently classified by LegitScript as an Unapproved Internet Pharmacy website, see [here](#).

The Unapproved status denotes problems with regulatory compliance, see our Merchant and Website Classifications Guide for more information.

Notably, per our records, Empower Pharmacy and its affiliates have facilitated the sale of drug products that visibly do not meet current regulatory requirements for medicines, including FDA regulatory allowances applicable to compounded drug products. Also, Empower Pharmacy was the subject of an October 2021 Warning Letter by the FDA which mentions that drug products produced by Empower Pharmacy "failed to meet the conditions of section 503B of the FDCA necessary for drugs produced by an outsourcing facility to qualify for exemptions from certain provisions of the FDCA" (see [here](#)).

We see also that Empower Pharmacy and its manager are the subject of a visibly unresolved Accusation filed on May 18, 2022 by the California State Board of Pharmacy. This accusation lists a total of 58 causes for discipline that notably concern the safety and regulatory compliance of Empower Pharmacy's compounding practices, see [here](#).

That said, your business model is certainly in-scope for our Healthcare Merchant Certification program as a Category C applicant. I encourage you to apply once you've found a more suitable pharmacy partner!

[REDACTED]
LegitScript Certification

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----- Original Message -----

From: [REDACTED]
Sent: 1/20/2024 11:22 AM
To: certification@legitscript.com
Subject: RE: Help with Category of application
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: Certification <certification@legitscript.com>
Sent: Friday, January 19, 2024 1:16 PM
To: [REDACTED]
Subject: RE: Help with Category of application

Hey [REDACTED],

Yes, generally our analysts work with applicants to ensure they're able to come into compliance whenever there an issue like the ones you've mentioned. We do not frequently deny applications unless applicants are unwilling to come into compliance.

So I can determine whether or not your business is in scope for our Healthcare Merchant Certification program, could you let me know whether or not lookgreatmd.com is providing any telemedicine services that result in the prescription of any prescription-only drugs?

Thank you!

[REDACTED]
LegitScript Certification

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----- Original Message -----

From: [REDACTED]
Sent: 1/19/2024 6:05 AM
To: certification@legitscript.com
Subject: RE: Help with Category of application

[REDACTED]

From: Certification <certification@legitscript.com>
Sent: Friday, January 19, 2024 1:12 AM
To: [REDACTED]
Subject: Help with Category of application

Hey [REDACTED]

Thanks for reaching out.

All telemedicine providers are correctly placed into Category C.

Please let me know if you have any further questions!

[REDACTED]
LegitScript Certification

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